

Recommended VMware LifeCycle Manager Desired Image Definitions for HPE Synergy

VMware LifeCycle Manager (vLCM) introduces the concept of a Desired Image, which is a precise description of OS release, software, drivers and firmware. The Desired Image is defined using a VMware Base Image, Vendor AddOn, Vendor Hardware Support Pack (HSP) and additional software/driver components. vLCM support of a Vendor HSP requires installation of a Vendor vLCM Hardware Support Manager (HSM) plug-in.

This document contains HPE recommendations to define the vLCM Desired Image for HPE Synergy Gen10 and newer servers running ESXi 7.0 or newer.

Information on HPE Synergy supported VMware ESXi OS releases, HPE ESXi Custom Images and HPE Synergy Service Packs is available at the OS Support tool for HPE Synergy:

- https://support.hpe.com/docs/display/public/synergy-sw-release/OS_Support.html

Overview information on HPE Synergy Software Releases is available at:

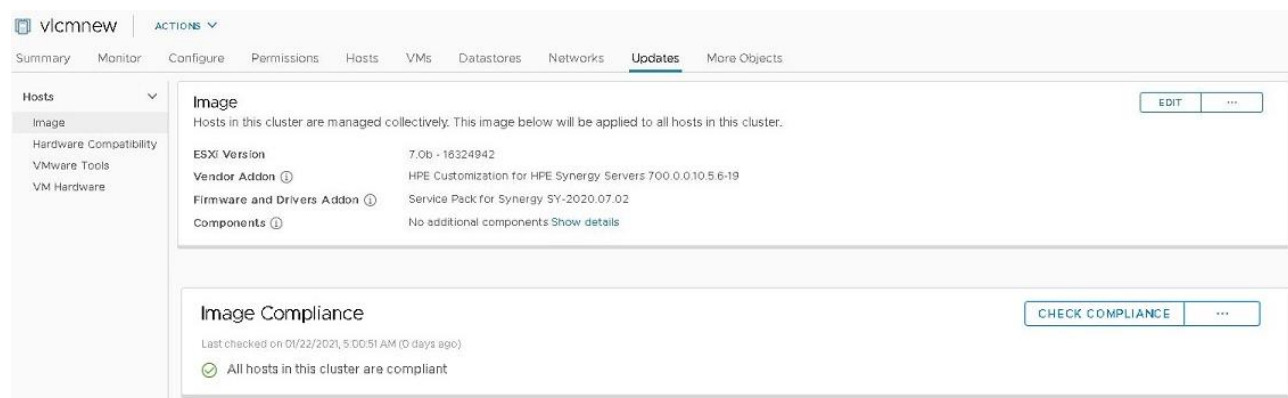
- <https://support.hpe.com/docs/display/public/synergy-sw-release/index.html>

HPE vLCM HSM plug-ins support the HPE Synergy Service Pack as the vLCM HSP.

vLCM support for the use of the HPE Synergy Service Pack requires installation of an HPE vLCM Hardware Support Manager (HSM) plug-in. See below for more information about the HPE vLCM HSM Plug-in:

- OneView HSM at: [HPE OneView for VMware vCenter Documentation](#)
 - Recommend updating to OV4VC 11.7 or newer.
 - For supported combinations of OV4VC, HPE OneView, and VMware vCenter, refer to CN: https://support.hpe.com/hpesc/public/docDisplay?docId=emr_na-a00118707en_us

The picture below shows an example of the vLCM Desired Image definition using VMware ESXi 7.0, HPE Customization for Synergy Servers AddOn and HPE Synergy Service Pack.



The picture above uses the information in the bottom row of **Table 1** of this document.

HPE recommends the following combinations to define the vLCM Desired Image for HPE Synergy Gen10 and newer servers running ESXi 7.0 or newer for the VMware Base Image, the HPE AddOn and the HPE Synergy Service Pack. For more information on the VMware Base Images, see VMware KB <https://kb.vmware.com/s/article/2143832>.

The HPE AddOns are available from the VMware unified depot as well as the ESXi image download page at: <https://www.hpe.com/us/en/servers/hpe-esxi.html>

The HPE Synergy Service Packs are available at: <https://support.hpe.com/docs/display/public/synergy-sw-release/index.html>

NOTE: Updated patches and security builds can be installed from VMware. Installed updates will be reflected with a higher build number than the baseline build from the HPE Synergy-Only ESXi custom images. Patches are supported if they do not cross a VMware ESXi "update" boundary (i.e. 7.0 Update 2 does not become 7.0 Update 3) and do not install drivers that conflict with the HPE Synergy software release.

NOTE: Updated HPE AddOns and HPE SSPs are not required to update the VMware base image. For example, if VMware releases a Patch, the Patch can be installed directly without any changes to the HPE AddOn and SSP, provided the conditions in the previous paragraph are met. This is considered supported even if the Patch is not listed in the tables in this document.

Table 1

| ESXi Release | VMware Base Image | HPE AddOn | HPE SSP |
|--------------|---|--|---|
| ESXi 7.0 U1 | ESXi 7.0 Update 1d Build 17551050 ^b | HPE Synergy Server Customization 701.0.0.10.7.5-16 | HPE Synergy Service Pack SY-2021.05.03 ^b |
| | ESXi 7.0 Update 1c Build 17325551 ^b | HPE Customization for HPE Synergy Servers 701.0.0.10.6.5-12 | HPE Synergy Custom SPP SY-2021.01.02 ^{a,b} |
| ESXi 7.0 | ESXi 7.0b Build 16324942 ^b | HPE Customization for HPE Synergy Servers 700.0.0.10.5.6-19 | HPE Synergy Custom SPP SY-2020.07.02 ^b |

a - For issues with VMware vCenter 7.0u1c release validating the HPE Synergy SPP for vLCM functionality due to a bad SSL handshake, VMware has released a KB article (<https://kb.vmware.com/s/article/83305>) which requires downloading an updated python module for vCenter.

b – Supports Gen10 servers, not Gen10 Plus.

Table 2

| ESXi Release | VMware Base Image | HPE AddOn | HPE SSP |
|--------------|--|---|---|
| ESXi 7.0 U2 | ESXi 7.0 Update 2a Build 17867351 | HPE Synergy Server Customization 702.0.0.10.7.5-14 | HPE Synergy Service Pack SY-2021.05.03 |
| | ESXi 7.0 Update 2 Build 17630552 ^a | HPE Synergy Server Customization 702.0.0.10.6.5-27 | Usage of the SSP with vLCM is not supported |

a – Supports Gen10 servers, not Gen10 Plus.

Table 3

| ESXi Release | VMware Base Image | HPE AddOn | HPE SSP |
|--------------|--|--|---|
| ESXi 7.0 U3 | ESXi 7.0 Update 3q Build 23794027 | HPE Synergy Server Customization 703.0.0.11.8.5-4 ^c HPE Synergy Server Customization for 3530C 703.0.2.11.8.6-2 ^d | HPE Synergy Service Pack SY-2024.11.02 ^{b,c} HPE Synergy Service Pack SY-2024.11.01 ^{b,c} |
| | ESXi 7.0 Update 3q Build 23794027 | HPE Synergy Server Customization 703.0.0.11.7.5-6 ^c HPE Synergy Server Customization for 3530C 703.0.2.11.7.6-2 ^d | HPE Synergy Service Pack SY-2024.07.03 ^{b,c} HPE Synergy Service Pack SY-2024.07.02 ^{b,c} HPE Synergy Service Pack SY-2024.07.01 ^{b,c} |
| | ESXi 7.0 Update 3o Build 22348816 | HPE Synergy Server Customization 703.0.0.11.5.5-7 ^c HPE Synergy Server Customization for 3530C 703.0.2.11.5.6-2 ^d | HPE Synergy Service Pack SY-2024.01.02 ^{b,c} HPE Synergy Service Pack SY-2024.01.01 ^{b,c} |
| | ESXi 7.0 Update 3n Build 21930508 | HPE Synergy Server Customization 703.0.0.11.4.5-6 ^c HPE Synergy Server Customization for 3530C 703.0.2.11.4.6-7 ^d | HPE Synergy Service Pack SY-2023.10.01 ^{b,c} |
| | ESXi 7.0 Update 3n Build 21930508 | HPE Synergy Server Customization 703.0.0.11.3.5-9 ^c | HPE Synergy Service Pack SY-2023.08.02 ^{b,c} |
| | ESXi 7.0 Update 3l Build 21424296 | HPE Synergy Server Customization 703.0.0.11.2.5-5 ^c | HPE Synergy Service Pack SY-2023.05.01 ^{b,c} |
| | ESXi 7.0 Update 3i Build 20842708 | HPE Synergy Server Customization 703.0.0.11.1.5-9 ^c | HPE Synergy Service Pack SY-2023.03.01 ^{b,c} |
| | ESXi 7.0 Update 3g Build 20328353 | HPE Synergy Server Customization 703.0.0.10.10.5-17 ^c | HPE Synergy Service Pack SY-2022.11.01 ^{b,c} |
| | ESXi 7.0 Update 3f Build 20036589 | HPE Synergy Server Customization 703.0.0.10.9.5-14 ^c | HPE Synergy Service Pack SY-2022.08.01 ^c |
| | ESXi 7.0 Update 3c Build 19193900 | HPE Synergy Server Customization 703.0.0.10.8.6-3 | HPE Synergy Service Pack SY-2021.11.01 |
| | ESXi 7.0 Update 3 Build 18644231 ^a | HPE Synergy Server Customization 703.0.0.10.8.5-18 | HPE Synergy Service Pack SY-2021.11.01 |

a – This image is no longer available from VMware for download due to critical issues. For more information, please refer to the VMware KB article located at <https://kb.vmware.com/s/article/86398>.

b – This SSP is supported with HPE OneView for VMware vCenter (OV4vC) v. 11.1 or newer.

c - This HPE AddOn or HPE SSP has an updated ESXi 7.0 U3 lpfc driver that no longer supports the HPE Synergy 3530C 16G FC HBA. vLCM should not be used with these combinations and the 3530C FC HBA. Support is available using an HPE AddOn combination designated with footnote d.

d – This HPE AddOn is specifically for use in configurations containing the HPE Synergy 3530C 16G FC HBA. When this HPE AddOn is selected as a Vendor Addon, the HPE SSP must not be selected as a Firmware and Drivers Addon.

Table 4

| ESXi Release | VMware Base Image | HPE AddOn | HPE SSP |
|--------------|--------------------------------------|--|---|
| ESXi 8.0 U3 | ESXi 8.0 Update 3e Build 24674464 | HPE Synergy Server Customization 803.0.0.12.2.5-4 | HPE Synergy Service Pack SY-2025.07.02 ^b |
| | ESXi 8.0 Update 3e Build 24674464 | HPE Synergy Server Customization 803.0.0.12.1.5-14 | HPE Synergy Service Pack SY-2025.05.01 ^b |
| | ESXi 8.0 Update 3b Build 24280767 | HPE Synergy Server Customization 803.0.0.11.8.5-4 | HPE Synergy Service Pack SY-2024.11.02 ^a HPE Synergy Service Pack SY-2024.11.01 ^a |
| | ESXi 8.0 Update 3 Build 24022510 | HPE Synergy Server Customization 803.0.0.11.7.5-12 | HPE Synergy Service Pack SY-2024.07.03 ^a HPE Synergy Service Pack SY-2024.07.02 ^a HPE Synergy Service Pack SY-2024.07.01 ^a |
| ESXi 8.0 U2 | ESXi 8.0 Update 2c Build 23825572 | HPE Synergy Server Customization 802.0.0.11.5.5-13 | HPE Synergy Service Pack SY-2024.01.02 ^a |
| | ESXi 8.0 Update 2b Build 23305546 | HPE Synergy Server Customization 802.0.0.11.5.5-13 | HPE Synergy Service Pack SY-2024.01.02 ^a |
| | ESXi 8.0 Update 2 Build 22380479 | HPE Synergy Server Customization 802.0.0.11.5.5-13 | HPE Synergy Service Pack SY-2024.01.02 ^a HPE Synergy Service Pack SY-2024.01.01 ^a |
| | ESXi 8.0 Update 2 Build 22380479 | HPE Synergy Server Customization 802.0.0.11.4.5-8 | HPE Synergy Service Pack SY-2023.10.01 ^a |
| ESXi 8.0 U1 | ESXi 8.0 Update 1a Build 21813344 | HPE Synergy Server Customization 801.0.0.11.3.5-11 | HPE Synergy Service Pack SY-2023.08.02 ^a |
| | ESXi 8.0 Update 1 Build 21495797 | HPE Synergy Server Customization 801.0.0.11.2.5-12 | HPE Synergy Service Pack SY-2023.05.01 ^a |
| ESXi 8.0 | ESXi 8.0a Build 20842819 | HPE Synergy Server Customization 800.0.0.11.1.6-1 | HPE Synergy Service Pack SY-2023.03.01 ^a |
| | ESXi 8.0a Build 20842819 | HPE Synergy Server Customization 800.0.0.11.1.5-10 | HPE Synergy Service Pack SY-2023.03.01 ^a |
| | ESXi 8.0 Build 20513097 | HPE Synergy Server Customization 800.0.0.10.10.5-20 | HPE Synergy Service Pack SY-2022.11.01 ^a |

a – This SSP is supported with HPE OneView for VMware vCenter (OV4vC) v. 11.1 or newer. OV4vC version 11.7 is recommended.

b – This SSP requires OV4vC version 11.7 or later with 8.0 U3 on HPE Synergy 480 Gen12. For all other HPE Synergy Gen10, Gen10Plus, and Gen11 compute nodes, this SSP is supported with OV4vC version 11.1 or newer, but version 11.7 is recommended.

Table 5

| ESXi Release | VMware Base Image | HPE AddOn | HPE SSP |
|----------------------|------------------------------|---|--|
| ESX 9.0 ^a | ESX 9.0 GA Build 24755229 | HPE Synergy Server Customization 900.0.0.12.2.5-5 | HPE Synergy Service Pack SY-2025.07.02 |
| | ESX 9.0 GA Build 24755229 | HPE Synergy Server Customization 900.0.0.12.1.5-24 | HPE Synergy Service Pack SY-2025.05.01 |

a – vLCM support with HPE SSPs requires OV4vC 11.7 and newer when used with ESX 9.0.

Revision History

| Date | Version | Change Description |
|----------|---------|--|
| 07/29/25 | 13.01 | Updated for HPE SSP 2025.07.02 support |
| 07/01/25 | 13.00 | Updated for ESXi 9.0 support and recommendation of OV4vC version 11.7 or newer |
| 05/29/25 | 12.00 | Updated for ESXi 8.0 Update 3e and HPE SSP 2025.05.01 support |
| 02/04/25 | 11.02 | Updated to include notes about OS patch support |
| 12/10/24 | 11.01 | Updated for HPE SSP 2024.11.02 support |
| 11/19/24 | 11.00 | Updated for ESXi 7.0 Update 3q, ESXi 8.0 Update 3b, and HPE SSP 2024.11.01 support |
| 08/06/24 | 10.00 | Updated for ESXi 8.0 Update 2c and HPE SSP 2024.07.03 support |
| 07/16/24 | 9.01 | Updated for HPE SSP 2024.07.02 support |
| 07/09/24 | 9.00 | Updated for ESXi 7.0 Update 3q, ESXi 8.0 Update 3, and HPE SSP 2024.07.01 support |
| 03/26/24 | 8.00 | Updated for ESXi 8.0 Update 2b support |
| 02/12/24 | 7.01 | Updated for HPE SSP 2024.01.02 support |
| 01/09/24 | 7.00 | Updated for ESXi 7.0 Update 3o and ESXi 8.0 Update 2 support |
| 12/07/23 | 6.01 | Updated ESXi 7.0 Update 3n support with newly added HPE Synergy Only Custom Addon for ESXi 7.0 U3 for 3530C 16G FC HBA Oct 2023 |
| 10/17/23 | 6.00 | Update for ESXi 8.0 Update 2 support and newly added HPE SSP and AddOn combinations for ESXi 7.0 Update 3n |
| 08/31/23 | 5.02 | Replaced HPE SSP 2023.08.01 with version 2023.08.02 in the ESXi 8.0 Update 1a support and ESXi 7.0 Update 3n combinations |
| 08/17/23 | 5.01 | Updated for HPE Synergy Server Customization 800.0.0.11.1.6-1 AddOn and ESXi 8.0a support |
| 08/01/23 | 5.00 | Updated for ESXi 7.0 Update 3n and ESXi 8.0 Update 1a support |
| 05/16/23 | 4.00 | Updated for ESXi 7.0 Update 3l and ESXi 8.0 Update 1 support |
| 03/31/23 | 3.00 | Updated for ESXi 7.0 Update 3i and ESXi 8.0a support Revised OneView HSM hyperlink to direct to Customer Notice for HPE OneView Partner Integrations - Product Lifecycle |
| 11/15/22 | 2.00 | Updated for ESXi 7.0 Update 3g and ESXi 8.0 support |
| 08/09/22 | 1.07 | Updated for ESXi 7.0 Update 3f support |
| 01/27/22 | 1.06 | Updated link for OS Support tool for HPE Synergy Provided footnote for VMware KB86398 and the ESXi 7.0 U3 base image Updated for ESXi 7.0 Update 3c support |
| 11/9/21 | 1.05 | Update for ESXi 7.0 U3 Support Provided footnotes for VMware base images and HPE SSP that only support Gen10 Updated recommended SSP for the ESXi 7.0 U1d and ESXi 7.0 U2a base images |
| 11/2/21 | 1.04 | Update for ESXi 7.0 Update 3 Support |
| 5/18/21 | 1.03 | Update for ESXi 7.0 Update 1d and ESXi 7.0 Update 2a Support Updated HPE Synergy Custom SPP verbiage to reflect name change to the HPE Synergy Service Pack |
| 4/15/21 | 1.02 | Update for VMware KB Article 83305 and vLCM Functionality Update Documentation Hyperlinks |
| 3/24/21 | 1.01 | Update for ESXi 7.0 U2 Support |
| 2/18/21 | 1.00 | Initial Version |

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